

Burgan Bank Concludes Golden Sponsorship of Conference Aimed at Integration of Persons with Disabilities in SDGs

To champion inclusivity and social responsibility in Kuwait



Mr. Ali Hussain Akbar, Deputy General Manager - Human Resources and Development with the Recruitment team at the Conference

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As part of the Bank's commitment to inclusivity and solid ESG practice, Burgan Bank successfully participated as a gold sponsor in the conference, "Integration of Persons with Disabilities in the Goals of Sustainable Development in the fields of Media, Health, and Entertainment," in line with the New Kuwait 2035 vision. The conference was organized by Training Gate International (TGI) in cooperation with the General Secretariat of the Supreme Council for Planning and Development, Kuwait University, Yarmouk Health City, the Kuwait National Debate Team, and the United Nations Development Programme in Kuwait.

Commenting on the Bank's initiative, Mr. Ali Hussain Akbar, Deputy General Manager - Human Resources and Development at Burgan Bank, said: "We are honored to have sponsored this important conference, which reaffirms our commitment to creating a more inclusive world where persons with disabilities can fully participate in and contribute to the achievement of the Sustainable Development Goals. The vision of a new Kuwait indicates a continued shift towards a more inclusive future, where all segments of society are integrated into the development process." He added: "At Burgan, we continue to work to integrate the talents of individuals with disabilities into the Bank's departments, translating our mission to build a vibrant, supportive work culture for everyone."

Since 2018, Burgan Bank has actively participated in efforts to promote the inclusion of people with disabilities in the local banking sector. A notable initiative the Bank has been supporting is the annual 'Partners to Hire' campaign and forum, launched in partnership with the Public

Authority for Disability Affairs, which showcases Burgan's unwavering commitment to fostering job creation, providing training opportunities, and overcoming obstacles for individuals with disabilities.

Moreover, Burgan Bank believes that promoting inclusivity and understanding the needs of all individuals in society is a shared responsibility. As such, the Bank is devoted to providing innovative and accessible banking services to everyone, including persons with disabilities. The Bank strives to create an environment where banking services can be easily accessed by investing in modern technology and training programs, ensuring that employees are ready to provide the necessary support and understand the needs of all customers.

In this regard, the Bank has allocated six branches to serve customers with special needs and equipped them with the latest services and tools to facilitate their banking transactions and meet their requirements. The services provided by these branches include ATMs with Braille keyboards and earphones to assist blind customers, and ATMs with audio reception or transmission. The branches also have accessible entrances to facilitate the movement of wheelchairs, with wheelchairs available if needed, and special parking spaces for people with disabilities. In addition, a specialized team fully trained in sign language to communicate with customers with hearing impairments is ready to assist at any time. These services are available at Riqqa, Al-Adailiya, Bayan, Khaitan, Al-Qasr, and Al-Qurain branches.

It is worth noting that Burgan Bank constantly aims to participate in initiatives and activities that promote social inclusion. The Bank strives for collaborations with community partners from both the private and governmental sectors to further the vision of Kuwait 2035 towards achieving the country's sustainable development.

About Burgan Bank

Established in 1977, Burgan Bank is a Kuwait-based conventional bank with a significant focus on the corporate and financial institution sectors. From its earliest days, the Bank has significantly sought to diversify its offering to cater to its growing retail and private banking customer base.

Burgan Bank has majority-owned subsidiaries, collectively known as the "Burgan Bank Group", in the MENAT region. This Group is supported by one of the largest branch networks across the region and includes: Gulf Bank Algeria – AGB (Algeria), Tunis International Bank – TIB (Tunisia), and the fully owned Burgan Bank Turkey. Furthermore, Burgan Bank has a presence in the UAE through its corporate office, Burgan Financial Services Limited.

The Bank has continuously improved its performance over the years, through an expanded revenue structure, diversified funding sources, and a strong capital base. The adoption of state-of-the-art services and technology has positioned it as a trendsetter in the domestic market and within the MENA region. Moreover, Burgan Bank's brand has been built on a foundation of real values – trust, commitment, excellence, and progression – which serve as a reminder of the high standards to which the Bank always aspires. In fact, the Bank's core philosophy of 'Driven by You' is the foundation on which its products and services are continuously developed.

The Bank obtained the ISO/IEC 27001: 2013 Information Security Management Systems certificate (ISMS) and was re-certified with the prestigious ISO 9001:2015, making it one of the few banks in the GCC and Kuwait to receive such



certification for five consecutive times. The Bank also has the distinction of being the only Bank in Kuwait to have won the JP Morgan Chase Quality Recognition Award for twenty consecutive years. Moreover, in a testament to its dedication to the development of its human capital, Burgan Bank is the first bank in Kuwait to be certified as a Great Place to Work®, earning the distinct honor in 2023.

Burgan Bank is a majority-owned subsidiary of KIPCO (Kuwait Projects Company), one of the largest holding companies in the MENA region.