

## **Burgan Bank Receives Prestigious LEED Gold Certification for Head Office Building**

*Reflecting its commitment to ESG and its leading role in championing sustainability in  
Kuwait*

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*Mr. Fadel Abdullah, Chief Executive  
Officer – Kuwait at Burgan Bank*



*Mr. Fadel Abdullah, Chief Executive Officer – Kuwait, and Eng. Saud Al Hadbah, Deputy  
General Manager – General Services Administration, with the LEED Gold certification*

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**Kuwait, 8 September 2024**

Burgan Bank announced that it has been awarded the prestigious Leadership in Energy and Environmental Design- LEED v4.1 O+M: EB (Operations and Maintenance - Existing Buildings) Gold Certification by the U.S. Green Building Council (USGBC) for operations and maintenance at its head office building in Kuwait City. This notable achievement underscores the Bank's

commitment to sustainability, operational excellence, and environmental stewardship while adhering to the highest standards of Environmental, Social, and Governance (ESG) practices in banking.

“Obtaining the LEED Gold certification for our existing building is a testament to our rigorous efforts to retrofit and optimize the operational performance of our head office, improve our staff’s health, and protect the environment,” Mr. Fadel Abdullah, Chief Executive Officer – Kuwait at Burgan Bank, said. “This certification demonstrates that our building meets the highest standards for energy consumption, lighting, water and materials use, along with sustainable practices and strategies. Stemming from our commitment to the welfare of our community and the health of our environment, we spare no effort to ensure that Burgan Bank reduces its carbon footprint and contributes effectively to the global movement for environmental preservation, which echoes our commitment and strategy for long term sustainability.”

“The journey to receiving the LEED Gold certification for Burgan’s head office building was marked by meticulous planning and dedication”, Mr. Fadel noted. “Retrofitting the head office to meet these stringent standards required a comprehensive approach that included several initiatives, such as implementing updated energy savings systems and water-saving fixtures and enhancing indoor air quality. Other initiatives that focused on reducing the environmental footprint through optimizing energy efficiency include the installation of motion sensors for lighting, solar panels for external signages, and electric vehicle (EV) charging stations, in addition to minimizing the reliance on single-use plastics at the Bank.”

The Leadership in Energy and Environmental Design (LEED) certification is a globally recognized symbol of excellence in green building design and architecture, awarded for projects that meet certain criteria for electricity cost savings, lower carbon emissions, and building healthier living, working, and learning environments, and is valid for three years. The key metrics that projects are evaluated on to receive the certification include energy and water use, waste management, air quality, user comfort, and staff commuting. On this premise, the certification was awarded to Burgan Bank in recognition of its efforts in optimizing the head office and its overall building performance, enhancing the quality of the indoor environment, and reducing environmental impact through sustainable practices in operations and maintenance.

It serves to note that Burgan Bank remains a dedicated champion of environmental awareness and a committed advocate of ESG standards. In addition to its outstanding performance in operations and maintenance to meet global standards, Burgan Bank continues to innovate digital banking products and services that contribute to its efforts in reducing its carbon footprint, such as introducing virtual bank cards, constantly advancing “Banki” chatbot the virtual assistant, and enabling customers to open new accounts conveniently through Burgan Bank’s digital banking portals, among a wider range of digital transformation initiatives and innovations.



## About Burgan Bank

Established in 1977, Burgan Bank is a Kuwait-based conventional bank with a significant focus on the corporate and financial institution sectors. From its earliest days, the Bank has significantly sought to diversify its offering to cater to its growing retail and private banking customer base.

Burgan Bank has majority-owned subsidiaries, collectively known as the “Burgan Bank Group”, in the MENAT region. This Group is supported by one of the largest branch networks across the region and includes: Gulf Bank Algeria – AGB (Algeria), Tunis International Bank – TIB (Tunisia), and Burgan Bank Turkey. Furthermore, Burgan Bank has a presence in the UAE through its corporate office, Burgan Financial Services Limited.

The Bank has continuously improved its performance over the years, through an expanded revenue structure, diversified funding sources, and a strong capital base. The adoption of state-of-the-art services and technology has positioned it as a trendsetter in the domestic market and within the MENA region. Moreover, Burgan Bank’s brand has been built on a foundation of real values – trust, commitment, excellence, and progression – which serve as a reminder of the high standards to which the Bank always aspires. In fact, the Bank’s core philosophy of ‘Driven by You’ is the foundation on which its products and services are continuously developed.

Burgan Bank has achieved the LEED v4.1 O+M: EB Gold Certification for its Head Office in Kuwait City. The Bank has also obtained the ISO/IEC 27001: 2022 Information Security Management Systems certificate (ISMS), ISO /IEC 27701:2019 Privacy Information Management Systems (PIMS), ISO/IEC 20000-1: 2018 Information Technology Service Management System (ITSMS) and was re-certified with the prestigious ISO 9001:2015 Quality Management System (QMS), making it one of the few banks in the GCC and Kuwait to receive such certification for five consecutive times. At the same time, the Bank has the distinction of being the only Bank in Kuwait to have won the JP Morgan Chase Quality Recognition Award for twenty consecutive years. Moreover, in a testament to its dedication to the development of its human capital, Burgan Bank is the first bank in Kuwait to be certified as a Great Place to Work®, earning the distinct honor in 2023.

Burgan Bank is a majority-owned subsidiary of KIPCO (Kuwait Projects Company), one of the largest holding companies in the MENA region.