

## Double Your Rewards Campaign FAQ's

**1. What is "Double Your Rewards Campaign"?**

"Double Your Rewards Campaign" is a two months duration Campaign from Burgan Bank whereby every time you use your Visa Platinum Credit Card for any transactions which will include any local/International transaction wither it was at outlets or online, you get rewarded with 2X Reward points on your card for the "Qualified transaction".

**2. For which period is "Double Your Rewards Campaign" valid?**

Burgan Bank "Double Your Rewards Campaign" commences on 1st of November 2022 at 12:00AM KWT Time until 31st December 2022 at 11:59PM KWT Time (both dates inclusive).

**3. Who can participate in "Double Your Rewards Campaign"?**

All new and existing Visa Platinum Credit Cardholders of Burgan Bank issued by Burgan Bank S.A.K are eligible to participate in the Campaign.

**4. What is Qualified Transaction?**

"Qualified Transactions" will include any local/International transaction wither it was at outlets or online, performed via Burgan Bank Visa Platinum Credit Cards.

**5. When will my Reward points get credited?**

The rewards points accruing as a result of the program will get credited to your rewards account within 7 working days from the end of the Program.

**6. What kind of Spends are eligible for the campaign?**

Eligible spends includes any Purchase made on the Visa Platinum credit card – whether face to face or online within or outside Kuwait. Cash Advance made on the card will not be included in the eligible spends.

**7. What if I have 2 Visa Platinum Credit cards? Can both Cards be eligible to get Double rewards?**

Yes, both credit cards since the campaign will be at a Card level. If you have 2 or more Visa Platinum Credit Cards, each card would be eligible to get double rewards.

**8. What about Supplementary card. Will the spends be combined for the Primary and Supplementary card?**

Campaign will at Card level. Primary card and supplementary cards to be treated as separate cards for the campaign.

**9. What is "Burgan Rewards"?**

Burgan Rewards are (Points/ Avios) earned by the Burgan Bank Customers while using Burgan Bank Credit Cards. Burgan Reward (Points/ Avios) depend on the type of Credit Card being used. For more details on Burgan Rewards, please visit our Burgan Rewards page, [click here](#)

**10. What can I use the "Burgan Rewards" Points for?**

Burgan Reward Points could be used for a variety of options such as cashback, buying airline tickets, hotel reservations, gift vouchers cards, and miles exchange.