

Double Your Rewards Campaign FAQ's

1. What is "Double Your Rewards Campaign"?

"Double Your Rewards Campaign" is a two months duration Campaign from Burgan Bank whereby every time you use your Visa Platinum Credit Card for any transactions which will include any local/International transaction wither it was at outlets or online, you get rewarded with 2X Reward points on your card for the "Qualified transaction".

2. For which period is "Double Your Rewards Campaign" valid?

Burgan Bank "Double Your Rewards Campaign" commences on 1st of November 2022 at 12:00AM KWT Time until 31st December 2022 at 11:59PM KWT Time (both dates inclusive).

3. Who can participate in "Double Your Rewards Campaign"?

All new and existing Visa Platinum Credit Cardholders of Burgan Bank issued by Burgan Bank S.A.K are eligible to participate in the Campaign.

4. What is Qualified Transaction?

"Qualified Transactions" will include any local/International transaction wither it was at outlets or online, performed via Burgan Bank Visa Platinum Credit Cards.

5. When will my Reward points get credited?

The rewards points accruing as a result of the program will get credited to your rewards account within 7 working days from the end of the Program.

6. What kind of Spends are eligible for the campaign?

Eligible spends includes any Purchase made on the Visa Platinum credit card – whether face to face or online within or outside Kuwait. Cash Advance made on the card will not be included in the eligible spends.

7. What if I have 2 Visa Platinum Credit cards? Can both Cards be eligible to get Double rewards?

Yes, both credit cards since the campaign will be at a Card level. If you have 2 or more Visa Platinum Credit Cards, each card would be eligible to get double rewards.

8. What about Supplementary card. Will the spends be combined for the Primary and Supplementary card?

Campaign will at Card level. Primary card and supplementary cards to be treated as separate cards for the campaign.

9. What is "Burgan Rewards"?

Burgan Rewards are (Points/ Avios) earned by the Burgan Bank Customers while using Burgan Bank Credit Cards. Burgan Reward (Points/ Avios) depend on the type of Credit Card being used. For more details on Burgan Rewards, please visit our Burgan Rewards page, [click here](#)

10. What can I use the "Burgan Rewards" Points for?

Burgan Reward Points could be used for a variety of options such as cashback, buying airline tickets, hotel reservations, gift vouchers cards, and miles exchange.